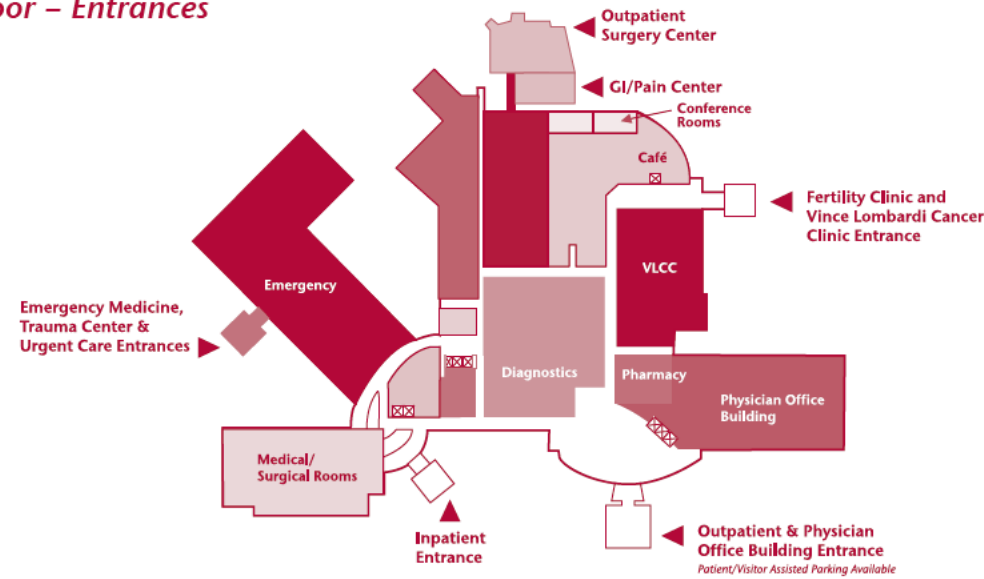
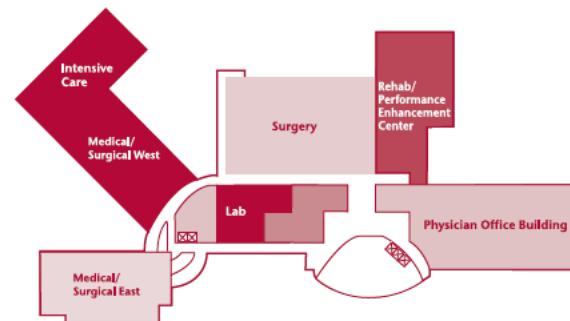


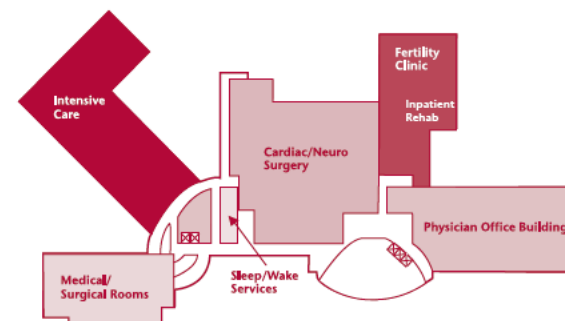
**First Floor – Entrances**



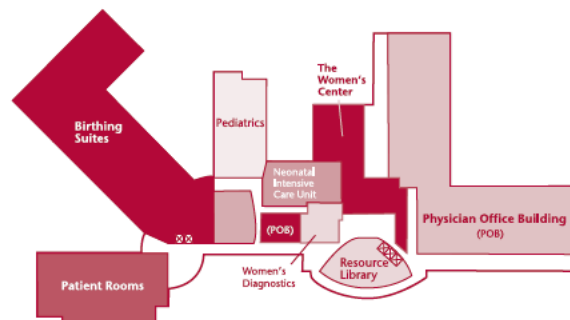
**Second Floor**



**Third Floor**



**Fourth Floor**



**Fifth Floor (not pictured)**  
**Family Accommodation Suites**

**Welcome to  
 Aurora BayCare  
 Medical Center**

**Finding your way**



2845 Greenbrier Road  
 P.O. Box 8900  
 Green Bay, WI 54308-8900  
 920-288-8000  
 888-211-8866

[www.AuroraBayCare.com](http://www.AuroraBayCare.com)

**Aurora BayCare Medical Center**



**Aurora BayCare Medical Center**



**Welcome to Aurora BayCare Medical Center. We are pleased to be your care partner and welcome the opportunity to assist you and your family during your stay with us.**

**Among the differences you may notice at Aurora BayCare:**

- Your ability to actively participate in your care
- Access to your medical record or to educational materials about your illness/condition
- 24-hour visitation
- A visit from your pet, if you wish
- Our willingness to explore alternative or complementary therapies that may enhance your well-being

**Assisted Parking**

For the convenience of you and your visitors, we offer assistance with vehicle parking Monday through Friday from 7 a.m. to 5 p.m. at the outpatient atrium entrance.

**Family Accommodations**

For the convenience of your family and friends, we have hotel-like rooms available on our 5th floor. The cost of an overnight stay is \$62. Please call 920-288-3250 for more information and/or to make reservations. Roll-away cots are also available on our patient care units upon request. Please ask your nurse.

**Family Lounges**

Adjacent to our 2nd, 3rd, and 4th floor Med/Surg units are family lounges. Each lounge has a kitchenette (refrigerator) and a small library featuring health resource materials and fiction novels, as well as internet access. These lounges are open 24-hours-a-day. This is where we ask you to wait while your loved one has surgery. Please make sure that the volunteer knows that you are here and, if you need to leave, how you can be located.

**Gift Shop**

The Gift Shop is located adjacent to the inpatient lobby area in the medical center. Gift Shop hours are 9 a.m. to 8 p.m. Monday through Friday and 10 a.m. to 4 p.m. on Saturday and Sunday. We have a lovely array of gifts including baby items, special gifts for patients, fresh flowers, balloons, books, magazines and much more. We offer free gift wrapping and delivery within the medical center.

**Guest Dining**

The Greenbrier Café, located on the 1st floor, is open daily. Breakfast is served from 7 to 10 a.m., lunch from 11 a.m. to 1:30 p.m. and dinner from 4:30 p.m. to 6:30 p.m. The deli is open from 10 a.m. to 2 p.m. and 2:30 to 6:30 p.m. Late night delivery available from 6:30 p.m. to midnight. The café phone is ext. 3663 inside the campus and 920-288-3663 outside the campus. The Greenbrier Café offers a nice selection of hot and cold foods, soups and salad bar, as well as a wide variety of beverages and desserts.

**Library**

Aurora BayCare's Community Resource Library is located on the 4th floor. It features internet access with MEDLINE and other medical resources that will help answer your questions and information needs. A librarian is available Monday through Friday from 8 a.m. to 5 p.m. Evening and weekend access to the library can be arranged by contacting security at (920) 288-3190.

**Massage Therapy**

At Aurora BayCare, therapeutic massage services are provided in the inpatient setting or a private treatment room that has a soothing atmosphere with soft lighting, aromatherapy and music to enhance the relaxation process.

Massage therapy sessions last from 30 to 60 minutes, with cost varying accordingly. For more information or to schedule an appointment, please call Rehab Services at 920-288-4700.

**Mail/Floral Deliveries**

All mail, floral arrangements and gifts coming to the medical center are promptly delivered to patients. If a patient has already been discharged, mail will be re-addressed and forwarded to his/her home. Our mailing address is:

Aurora BayCare Medical Center  
ATTN: {patient name}  
P.O. Box 8900  
Green Bay, WI 54308-8900

**Newspapers/ATM Machine**

The *Green Bay Press-Gazette* and *USA Today* are available for purchase in the vending machine area located next to the Greenbrier Café. An ATM machine and a U.S. Postal Stamp machine are also located in the vending area.

**Pastoral Care**

Chaplains are available to discuss your spiritual or emotional concerns. Chaplains will also assist you in contacting your parish for sacramental needs, or a visit from your own church. You may request a chaplain at any time by speaking to your nurse or calling 920-288-3094 to leave a message. The Interfaith Chapel, located on the 1st floor between the inpatient lobby area and the main entrance atrium, is open 24-hours-a-day.

**Pet Therapy Program**

We have two different types of pet therapy at Aurora BayCare Medical Center. The first involves a visit from the patient's own pet. The second involves a visit from a trained volunteer and their pet. If you are interested in participating in this program, please contact Administration at 920-288-3003, or discuss this with your nurse.

**Smoking Policy**

Aurora BayCare Medical Center is a smoke-free campus. Smoking is prohibited in the building and on the grounds.



**To reach Aurora BayCare Medical Center from I-43:**

- Take the **Mason Street** exit and go east. Turn right on Ontario Road and go to Greenbrier Road and take another right.  
  
or
- Take the **Manitowoc Road/JJ** exit, go east on Manitowoc Road to the stoplight and turn left onto Eaton Road. Go to Ontario Road and turn left. Turn left again at Greenbrier Road.